



## Dytran Instruments, Inc. Customer Benefits Policies

### Dytran Sensor Select™ Inventory Stocking Program

i. Dytran Sensor Select™ is an inventory stocking program designed for rapid delivery of our **most popular models**. The program ensures better availability of the products that our customers need most, *and* Sensor Select™ products come with an enhanced **Lifetime Warranty** against defects in materials and workmanship (all other regular catalog sensors come with a 5-year warranty, Modified products have a 2-year warranty, cables and accessories have a 1-year warranty). Sensor Select™ is the best way to look for small quantities (typically 5 pieces or less) of the most popular products to get you the sensors you need without having to tour the entire product line.

ii. **Sensor Select™ Delivery Expectation Defined:** Dytran already ships 25% of customer Purchase Orders either Same Day or Next Day, and up to 40% of all Purchase Orders received from customers ship within 5 days. The goal of the Dytran Sensor Select™ inventory stocking program is to ship products **within 1-2 days after receipt of order**. Please let us know if you require expedited “Overnight” service and we will do our best to accommodate.

iii. **Note:** The Dytran Sensor Select™ inventory stocking program is not a “guaranteed in-stock” program and there is no “incentive” implied if we are out of stock, or if we have fewer units than you want. Dytran Applications Engineers are highly skilled at finding sensors in our vast Finished Goods inventory to fit your measurement needs; we will work diligently to find a suitable sensor in stock, even if it is not in the Sensor Select™ program.

Dytran Instruments, Inc.  
21592 Marilla Street  
Chatsworth, CA 91311  
USA  
Tel: (818)-700-7818  
Fax : (818)-700-7880  
www.dytran.com  
info@dytran.com

